

How to use Mobile ID to login to government services?

• Authenticate to MauPass

Passwordless authentication

Sign in to your MauPass Account on any device via a QR code in a few simple steps.

1

- Open the MauPass login page on your personal computer or laptop.

<https://maupass.govmu.org/account/login>

- Click on 'Mobile ID Login' on the left panel

2

- Open the Mobile ID App on your mobile phone.
- Go to Services and select 'Authentication to MauPass'.
- Point your phone to the screen to capture the QR code.



Access your MauPass account without any credentials.

Other coming services of Mobile ID

- Share digitally signed PDF copy of Mobile ID
- Share Mobile ID data to Agencies through citizen consent

Registration and Issuance Centres (RIC)

Mauritius (Monday – Friday as from 09:00 to 16:00) (except Public Holidays)



Port Louis



Ground Floor, Emmanuel Anquetil building



Rose-Hill



Ground Floor, NPF building, Old Moka Road



Flacq



Ground Floor, Customer Service Centre, Central Flacq

Rodrigues (Monday – Friday as from 08.00 to 15:15) (except Public Holidays)



Port Mathurin



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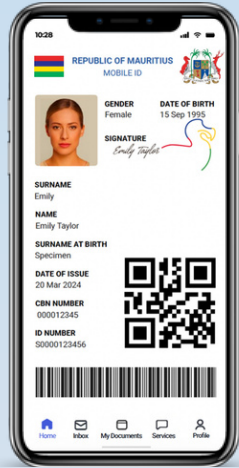
(Opening hours: Monday – Friday as from 09:00 to 16:00)
(except Public Holidays)

**Mauritius National Identity Card**



**MWA**
MO WALLET

Mobile ID



What is the Mobile ID?

Mobile ID is a digital version of your National Identity Card stored securely on your mobile phone.

- Legally equivalent to your physical ID card
- Secure digital identity in your pocket
- Available anytime, anywhere

Why use Mobile ID?

- Can be used in lieu of your physical ID
- Prove your identity securely
- Faster access to government services
- Sign documents anytime, anywhere
- Report loss of ID Card

Mobile ID security

- Developed based on ISO Standards
- Your data stays under your control
- Phone and Mobile ID level access security
- Consent based access to identity data

What is MauPass?

- A secure government login system
- Used to access online public services
- Mobile ID allows passwordless login via QR code

Requirements to onboard the Mobile ID



A valid MauPass account
with 2FA activated



Your National ID Card

To activate 2FA for your MauPass account, visit the nearest post office.

Onboard Mobile ID

- **Install your Mobile ID**

- 1 Download the MWA App from the Play Store or App Store



Or



SCAN ME



Or



SCAN ME

- 2 Carefully review and accept the Terms of Use and Privacy Statement.

- 3 Secure your digital wallet using your phone security like Face ID, Touch ID, PIN, or Pattern.

- 4 Select 'Setup your digital Wallet'

- 5 Sign In Using Your MauPass 2FA Credentials
 - Enter the One-Time Password (OTP) sent via SMS or email.
 - Enter your National ID Number and Card Body Number (CBN) found at the back of your ID card for successful registration.

- **Activate your Mobile ID**

- 6 Insert a 4-digit PIN to secure your Mobile ID.

You're now ready to securely access your Mobile ID anytime, anywhere with MWA

How to digitally sign an electronic document?

- A digital version of signature on any electronic document is available.

Follow the steps below:

- Go to Services.
- Select 'PDF Signing (Wet Signature)' or 'PDF Signing (Digital Signature)' as required.



Wet Signature

Wet signature - Place it at a desired position on the PDF document.



Digital Signature

Digital signature (including the signer's name and date) will be displayed at the end of the PDF document.

- Upload the pdf document to be signed and select 'Wet Signature' or 'Digital Signature' as indicated.
- Select 'Download' to save the digitally signed PDF document.